

Milton Hurricane Alert: Important Information

At Distinctive Living, the safety and well-being of our residents and team members are always our top priorities, especially during emergencies like the approaching Hurricane Milton.

Our communities, along with our support teams, have been closely monitoring the storm's forecast and have taken proactive steps since the beginning of hurricane season to ensure we are fully prepared. We have detailed emergency plans in place that have been developed in collaboration with local Public Safety and Emergency Management departments. These plans cover everything from securing emergency supplies and medications to ensuring staffing and care continuity throughout the storm.

Here are a few key steps we've taken:

- 1. Verified that all generators are fueled and functioning properly. Our community is equipped with a generator that will provide critical power during the storm. We plan to continue to monitor the forecast, following all directives from local and state authorities.
- 2. Ensured a minimum two-week supply of medications for all residents.
- 3. Stocked a three-day emergency supply of food in addition to regular food inventories.
- 4. Scheduled staff to remain onsite during the storm to ensure continued care and support.

Communication During Hurricane Milton for Florida: We will provide updates through this platform to minimize incoming on-emergency telephone calls to our main phone line, we encourage family members to reach out to their loved ones.

UPDATES:

INSPIRED LIVING

Update 10/10, 9:15 EST

We are pleased to inform you that Inspired Living at Lakewood Ranch's power has been restored.

Update 10/10, 4:30 EST

We are pleased to inform you that the Inspired Living at Tampa community residents have been safely transported back to their community.

Also, the Inspired Living at Ivy Ridge and Inspired Living at Ocoee communities both have their power restored.

Update on the evacuation for Inspired Living at Tampa as of 5:30 EST (10/9)

We are pleased to inform you that your loved ones have been safely transported to our sister property, Inspired Living at Sun City Center. Each resident has been assigned a room with comfortable accommodations, and their personal effects and belongings have been carefully transferred to ensure a smooth and comfortable stay.

We are dedicated to making this temporary transition seamless and committed to their safety and well-being.

We are evacuating Inspired Living at Tampa to our sister community Inspired Living at Ivy Ridge and Inspired Sun City which is located in a higher flood zone. We are currently packing their belongings, medications, and necessary supplies, and offsite transportation will begin this afternoon 10/8/2024.

Rest assured, our generator is fueled and ready to power on in the event of a power outage. We also have an ample supply of food and medications, ensuring all residents are well taken care of.

The communities in St. Petersburg and Sun City Florida are fully staffed with a dedicated team ready to weather the storm with us. This includes our resident activities team, who have planned games and activities to keep everyone engaged while the storm passes.

Remaining Distinctive Living Communities Located in Florida:

All remaining Florida communities are fully prepared to shelter in place as Hurricane Milton approaches. Our communities are designed with Hurricane preparedness focused on security measures and essential supplies. We have worked closely with our team members and deployed additional staffing to stay on site to support those that will shelter in place. We are thankful for our staff for their endless support.

Thank you for being so understanding as we prioritize the safety and well-being of our residents

Please also check the community Facebook pages or email us at <u>info@distinctive-liv.com</u> or call 888-433-7794

Shelley Esden, Chief Operating Officer, Distinctive Living